



West Glamorgan Safeguarding Boards

Annual Report

2019 – 2020

Contents	Page
Foreword & Introduction	3
Safeguarding in West Glamorgan	4
Membership	
Regional Safeguarding Children Board	6
Regional Safeguarding Adult Board	7
Actions taken to achieve our outcomes	8
How have we made a difference	13
Training & Learning	27
Collaboration	34
Participation	38
Board Members and Agency contribution	40
Resources	42
Other Board activities	43

Foreword & Introduction

We are pleased to present the first annual report for the West Glamorgan Safeguarding Board. This report highlights the work that the Safeguarding Board has undertaken over the last year. This report has been produced with the involvement of Board and sub-group members.

2019/20 was a period of significant change following the departure of Bridgend in March 2019. The Board developed and implemented a new structure, with many membership changes, and also developed a new website

www.wgsb.wales

At the beginning of March 2020 we entered a very uncertain time with the impact of Covid-19 starting to take hold and the country entering lock down. As a Board we have had to adapt quickly to ensure Safeguarding remained our priority and all agencies have pulled together to maintain safety, safeguards and protection.

The last year has seen a big change in the way agencies have participated with the Board with the implementation of the Junior Safeguarding Board which has been a big success.

There have also been some big challenges for Regional Boards in particular with the launch of the Wales Safeguarding Procedures

<https://www.safeguarding.wales/>

Finally we would like to thank our partner agencies for their continued support and contribution to the work of the Board.

Andrew Jarrett

Director of Social Services
NPT Council



David Howes

Director of Social Services
Swansea Council



Cathy Dowling

Director of Nursing and
Patient Experience Swansea
Bay University Health Board



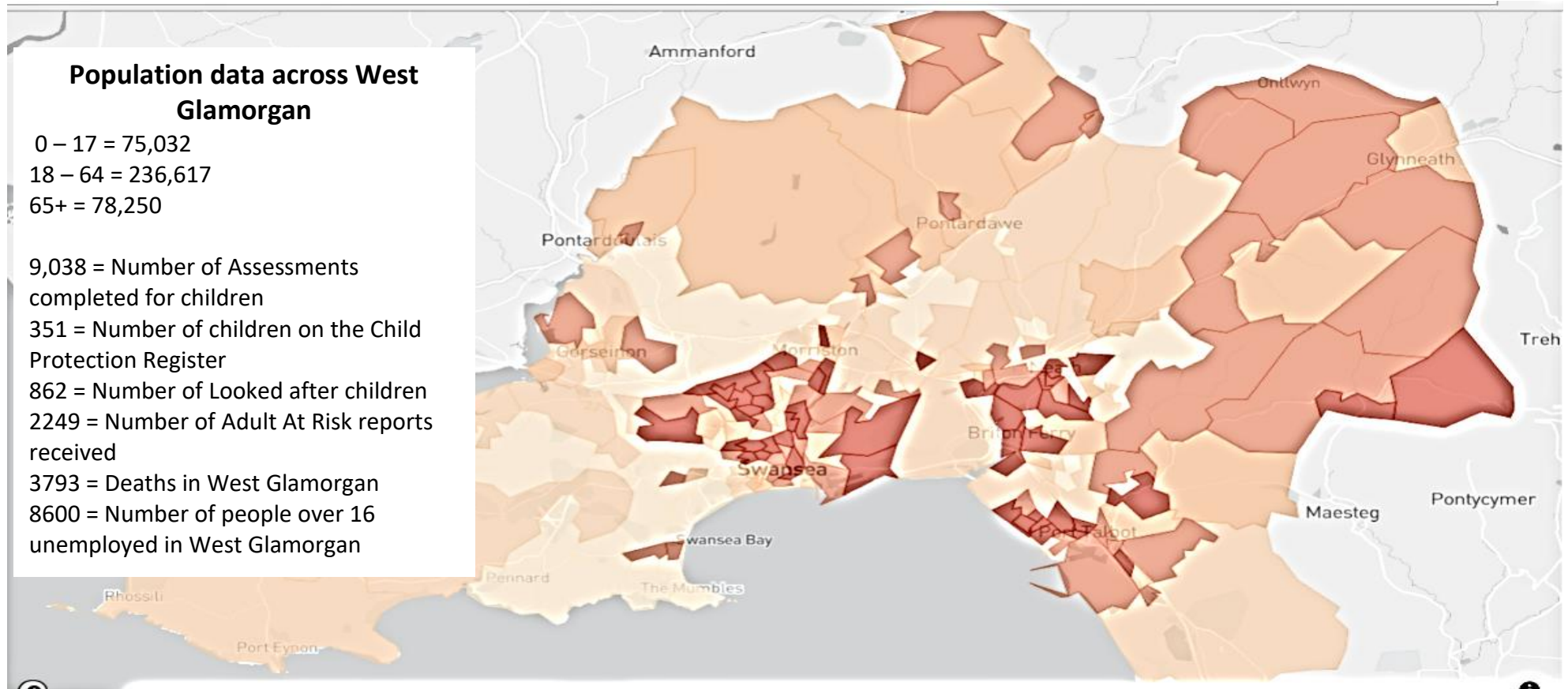
Trudi Meyrick

Superintendent South
Wales Police



About West Glamorgan

West Glamorgan Safeguarding Board covers a total population of 389,899 - It is made up of 2 Local Authority areas Neath Port Talbot and Swansea.



*The shaded areas highlight the spread of deprivation across the region: dark red denoting highest areas of deprivation according to the Welsh Index of Multiple Deprivation.

About the West Glamorgan Safeguarding Board

The West Glamorgan Safeguarding Board (WGSB) was established to promote, inform and support multi agency safeguarding for Children and Adults across Neath Port Talbot and Swansea.

We are the key statutory mechanism for agreeing how organisations will co-operate to safeguard and promote the welfare of Children and Adults living in the region.

The WGSB is a multi-agency forum which brings together representatives of each of the main agencies and professionals who are responsible for helping to protect Children and Adults from abuse and neglect.

The WGSB is responsible for agreeing on how the different services and professional groups should co-operate to safeguard children and Adults, and for making sure that arrangements work effectively in bringing about better outcomes for Children and Adults in West Glamorgan.

Membership

Regional Safeguarding Children Board Membership during 2019-20

NAME	POSITION
Chair	
Andrew Jarrett	Director of Social Services Neath Port Talbot CBC
Gareth Morgan / Trudi Meyrick	South Wales Police
Local Authority	
David Howes	Director of Social Services Swansea CC
Aled Evans	Director of Education Neath Port Talbot CBC
Keri Warren	Head of Children's Services Neath Port Talbot CBC
Julie Thomas	Head of Child and Family Services Swansea CC
Nick Williams	Chief Officer Education Swansea CC
Chris Frey-Davies	Principal Officer Safeguarding Adult & Child Services Neath Port Talbot CBC
Damian Rees	Principal Officer for Safeguarding and Performance Quality Swansea CC
Chris Millis	Head of Participation Education Neath Port Talbot CBC
Lynne Doyle	Learning, Training & Development Manager Neath Port Talbot CBC
Ali Morris	VAWDA SV Co-ordinator, Swansea CC
Swansea Bay University Health Board	
Cathy Dowling	Assistant Nurse Director Nursing & Patient Experience
Nicola Edwards	Head of Nursing Safeguarding
Public Health Wales	
Ian Smith	Named professional Safeguarding Children
Virginia Hewitt	Designated Nurse/Midwife – National Safeguarding Team
South Wales Police	
Sue Hurley	Independent Protecting Vulnerable Person Manager
Police and Crime Commissioner	
Siriol Burford	Police and Crime Commissioner
National Probation Service	
Eirian Evans	Assistant Chief Executive Head of Swansea and Neath Port Talbot
Wales Probation Service	
Deanne Martin	Assistant Chief Probation Officer
Early Intervention & Youth Justice Service	
Alison Davies	Principal Officer EIYJS Neath Port Talbot CBC
Jay McCabe	Principal Officer Bays+ & YJS Swansea CC
Secure Estates	
Karen Wedmore	Manager Hillside Secure Unit
Welsh Ambulance Service Trust	
Wendy Herbert	Assistant Director of quality and nursing
Third Sector	
Clare Hopkins	Volunteer Services Manager - SCVS

Regional Safeguarding Adult Board Membership during 2019-20

NAME	POSITION
Chair	
David Howes	Director of Social Services Swansea CC
Cathy Dowling	Assistant Nurse Director Nursing & Patient Experience SBUHB
Local Authority	
Andrew Jarrett	Director of Social Services Neath Port Talbot CBC
Angela Thomas	Head of Adult Services Neath Port Talbot CBC
Alex Williams	Head of Adult Services Swansea CC
Lynne Doyle	Learning, Training & Development Manager Neath Port Talbot CBC
Chris Frey-Davies	Principal Officer Safeguarding Adult & Child Services Neath Port Talbot CBC
Ali Morris	VAWDA SV Co-ordinator, Swansea CC
Swansea Bay University Health Board	
Nicola Edwards	Head of Nursing Safeguarding
Public Health Wales	
Dr Lorna Price	Designated Doctor
Virginia Hewitt	Designated Nurse/Midwife – National Safeguarding Team
South Wales Police	
Sue Hurley	Independent Protecting Vulnerable Person Manager
Beth Aynsley	Independent Protecting Vulnerable Person Manager
National Probation Service	
Eirian Evans	Assistant Chief Executive Head of Swansea and Neath Port Talbot
Wales Probation Service	
Deanne Martin	Assistant Chief Probation Officer
Third Sector	
Danielle Lock	Volunteer Services Manager - SCVS
Prison Service	
Rob Denman	Her Majesty's Prison and Probation Service
Wales Ambulance Service Trust	
Rhiannon Thomas	Senior Professional Safeguarding Children and Adults
Care Home Providers	
Dianne Purnell	Home Mangers/RI/Providers
Jaqueline Orrells	Home Mangers/RI/Providers
Chris Rees	Home Mangers/RI/Providers
Christian Heinrich	Home Mangers/RI/Providers
Inti Zirga	Home Mangers/RI/Providers

Actions taken to achieve our outcomes

The Board uses a programme management approach to achieve the outcomes set out in their business plan. The Board acts as a representative group at strategic level holding overarching responsibility for safeguarding within their organisations and across the regional partnership. In order to achieve the outcomes required the Board developed a structure to ensure it is best placed to fulfil its requirements. The Boards and their management groups have terms of reference which are reviewed annually to ensure they are fit for purpose and aligned with legislation. The Chairs of the Boards also hold the statutory director roles in one of the local authorities within the Board area. All Board members have a role profile which they are required to sign at the point of induction so as to ensure they understand their agency's commitment to the work of the Board.

Each Strategic Board has a Policy Procedure Practice Management Group (PPPMG) and a Quality Performance and Monitoring Management Group (QPMMG). In addition there is a Joint Training Management Group (JTMG) and a Joint Practice Review Management Group (PRMG). This group now ensures a consistent and timely approach to practice review referrals, identifying reviewers, panel members and Chairs. The group operates on behalf of both boards to fulfil Board functions and has a quality assurance role in scrutinising practice review reports and action plans to ensure smooth sign off, completion and publication. Agencies represented on the Board take lead responsibilities by chairing management groups and so there are chairs from local authority, health board and police.

The Boards have individual business plans where overarching desired outcomes are set alongside what action is required to achieve the outcomes. Actions are separated into allocated management groups or allocated to individuals. This strategic plan is then broken down into individual management group work plans which are reviewed at each meeting, milestones checked and achieved and risks/issues and achievements reported to Board meetings using status report templates.

Safeguarding Priority Outcomes 2019/20

<p>Safeguarding Priority 1: We will tackle Exploitation</p>		
<p>Strategic Outcome: To tackle exploitation across the region.</p>		
<p>Priority Objective: Identify and understand the pattern of exploitation across the region in order to develop strategies to tackle exploitation.</p>		
<ul style="list-style-type: none"> • Sexual Exploitation/Sexual Abuse • Harmful Sexual Behaviours • Criminal Exploitation • Human Trafficking/ Modern Slavery • Domestic Violence and Abuse • Peer on Peer abuse • Financial Abuse • Professional Abuse • MISPER • Radicalisation • Online 	<p>A consistent framework for compiling useful information to gain a clear picture of exploitation across the region.</p> <p>Data from each Local Authority Area collated to establish the prevalence of these issues across the region.</p>	<ul style="list-style-type: none"> • To have a better understanding of what information is gathered and held by partner agencies across the region. • To work together to disrupt perpetrators of exploitation. • To utilise networks to provide support for potential victims of exploitation. • To ensure staff and volunteers working with potential victims or perpetrators are given support and advice on managing these cases.
<p>Safeguarding Priority 2: We will improve our Engagement & Participation with Citizens and Partner agencies.</p>		

Strategic Outcome: Improved engagement and participation of citizens and partner agencies.		
Priority Objective: To engage citizens and partner agencies in the work of the Board by providing opportunities to participate.		
Who are the priority groups and what are their local worries?	<p>Better picture of Safeguarding concerns from the local population.</p> <p>Improved accessible resources e.g. website and social media platforms.</p>	<ul style="list-style-type: none"> • To ensure children, young people, adults and their communities are safe, independent, resilient and responsible for their own wellbeing. • A Junior Safeguarding Board established to represent the views of Children and Young People in all the Board’s business. • To establish a Safeguarding Board to represent the views of all citizens 18+. • To ensure consultation events are facilitated to seek feedback which will be aggregated to drive service improvement and development. • People and partner agencies will be able to access information about the Board’s work where and when they want it. • People and partner agencies will be able to contribute directly to service design and the work undertaken by the Board.

<p>Learning and improvement</p>	<p>local Public Service Boards and Strategic Partnership Board.</p> <p>West Glamorgan Safeguarding Board is represented at all all-Wales safeguarding groups.</p> <p>The Quality Performance Management Group works on producing a multi-agency performance framework, which enables members to access the effectiveness of the safeguarding practice across the region.</p> <p>An accessible resource from practice review learning to improve service delivery to enhance safeguarding of local citizens.</p>	<p>priorities to include in their local agenda – Safeguarding becomes embedded in a range of corporate activities.</p> <ul style="list-style-type: none"> • Views and interests of the West Glamorgan Safeguarding Board are strongly represented through attendance at All-Wales Policies and Procedures Group, All Wales Business Managers Group and All-Wales Child Protection Coordinators Group. • Individual elements which form a performance framework are agreed. Agencies begin to provide data and qualitative information to the group. An annual audit programme is agreed and implemented. In future years the collated information is analysed and presented to WGSB. • Staff from all agencies are informed of key learning and outcomes from practice reviews and the work undertaken by the Board. • Improved service delivery in multi-agency working.
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How have we made a difference?

Quality Performance Management Group (QPMG)

Over the course of 2019/2020 the primary focus of the group was Strategic Priority 1, *'Identify and understand the pattern of exploitation across the region in order to develop strategies to tackle exploitation'*. In keeping with the Terms of Reference for the group work has also been undertaken to, *'Ensure the effective management of the local safeguarding board'*.

What did we do?

1. The group requested and received information from, a number of professionals and agencies over the course of the year, *'To have [develop] a better understanding of what information is gathered and held by partner agencies across the region'* to understand exploitation per se. This included, the respective Local Authorities (Social Work and Commissioning), Health, Police, Education, Probation, YJEIS, NSPCC, The Children's Society and Alcohol Wales.
2. A S135 Audit tool was designed and rolled out to seek assurances across partner agencies.
3. A Performance Framework was developed to support and guide the future work undertaken by the group.
4. A Performance dashboard has been developed to support the Board to keep track of trends across the region, thus allowing the Board to keep track of trends and to guide further work.
5. A Child Sexual Abuse (CSA) Action Plan has been set up to monitor and track the progress made across the region in respect of CSA.
6. An annual Audit of the use of physical restraint at Hillside Secure Children's Home was completed.
7. Assurances were sought from Hillside following the use of a TASER on the premises.
8. Assurances were sought from the Health Board following the Tawel Fan Ward Report and HIW Report.
9. Current arrangements to oversee Care Homes (Child and Adult) across the Region were reviewed.
10. Assurances were sought on the embedding of the Wales Safeguarding Procedures.

What did we find?

Understanding Exploitation across the Region

Data in respect of exploitation is gathered by respective agencies but seldom is this data brought together to develop profiles of victims, perpetrators, context.

Data collection for Child Sexual Exploitation (CSE) is more mature than other forms of exploitation, however this data set is narrow in so far it only captures those subject to the CSE protocol. CSA was not explored by the group as the Centre of Expertise for CSA was undertaking research across NPT and Swansea to build a better understanding of how child sexual abuse (CSA) concerns are identified,

recorded and responded to in local authority children's services in Wales. The report is due to be published at the end of 2020.

Harmful Sexual Behaviour is better understood across the region and this is attributable to the work currently undertaken by Barnardos and the NSPCC. Whilst both LA hold data on HSB neither of the IT systems in-situ has been set up to allow for data to be easily extracted and analysed.

Criminal exploitation is much spoken of across the region and both LA have seen an increase in strategy meetings for this form of abuse but there is no agreed data set between agencies to understand this issue locally and regionally. Social Services share data with police weekly through the County lines dial-in and Police have shared data in respect of disruption and county lines coming into the region, however the data presents a picture that rapidly changes as county lines adapt to disruption and demand.

Data is available in respect of those cases that come to light in respect of Human Trafficking and Modern Slavery across the region i.e. ICTG, MARAC, Strategy Meetings, No. of NRM referrals – however as for the other data it sits alone and is not drawn together to build the bigger picture across the region.

Quantitative MISPER data is better understood across the region however qualitative data i.e. that found in Return Home Interviews (RHI) is not routinely shared or analysed by agencies. In addition to this only those Children and Young People reported missing and perceived as medium to high risk receive a RHI.

No data is currently captured on peer-on-peer abuse and all agencies are currently working through how this form of abuse is better understood, captured and responded to across the region.

Online abuse is understood through data held by the police, the NSPCC and the Children's Society. Neither LA captures data on this issue through IT systems, thus it is only possible to make inferences from broader data and national reports as to what online abuse looks like across the region.

Data on financial abuse is clearly captured across both regions.

Data on radicalisation and DVA was not explored over the course of the year owing to time but also due to such matters sitting under other partnership boards i.e. VAWDASV (DVA) and CONTEST/PREVENT (Radicalisation).

Section 135 Audit

The audit revealed that agencies clearly consider safeguarding children over adult safeguarding. For example, education did not respond to questions in respect of adult safeguarding. One partner agency submitted a report to respond to the audit but it was not possible to draw any inferences from the report as it was not comparable with the S135 audit tool completed by all of the other agencies. One observation made was that the latter report provided little to no information in respect of Adult Safeguarding. Some agencies scored a '6' in all areas, which was difficult to accept with the new procedures not being in place or implemented, specifically in respect of Adult Safeguarding. Those

agencies who scored '4' or below implemented an action plan, which was shared with the group for oversight.

As to the Audit tool per se., some amendments were made to the tool following feedback from the audit. The audit will be completed every two years and will need to be completed by third sector and non-statutory members of the Board.

Performance Dashboard

This has proven to be the most challenging piece of work undertaken by the group due to data across different IT systems. A data dashboard is currently being populated by agencies on a quarterly basis across the Region and will continue to be developed and refined during 2020/2021 such is the task at hand.

What do we need to do?

The Performance Framework coupled with the Data Dashboard will underpin the future work undertaken by the group.

There is considerable work to be undertaken to draw together the data held in respect of exploitation per se. to ensure understanding, an appropriate response and intervention. The silo data sets have undoubtedly arisen as a result of there being no national (Welsh) joined-up framework for understanding this area of abuse (extra-familial harm), rather individual forms of abuse have been prioritised, understandably, to respond to areas of concern and matters of public interest. Furthermore, LA's are driven by the existing procedures, which lead LAs and agencies to capture data in silo, for example, each of the forms of exploitation is governed by a separate guidance and whilst each of the new guidance in respect of exploitation does now reference other forms of abuse the current format does arguably create a silo-thinking approach to this form of abuse.

There is a need to better understand, develop and strengthen the regional response to exploitation in respect of adults – from transition through the life-course. This area of practice is significantly under-developed.

A set work programme will be developed for the group to ensure the Wales Safeguarding Procedures (WSP) are embedded. The programme of work will consider the foundation(s) (back to basics) to allow for a smooth integration of the new procedures across Children and Adult. It has been agreed that joint, multi-agency audits be undertaken against the WSP (child and adult) to look at:

- Strategy discussions/meetings
- Enquiries (S47/S126)
- Case Conferences

Other audits will include:

- Duty to report (Integrated report/referral)

- Professional Abuse Process
- Other – to be determined against the forthcoming Priorities for 20/21 and matters arising over 20/21.

Policy Procedure & Practice Management Group (PPPMG)

The Policy, Procedure and Practice Management Group (PPPMG) has a key role in achieving the West Glamorgan Safeguarding Board's (WGSB) overall objectives and functions which are:

'Ensuring that effective policies and working practices are in place to protect children and Adults and that they are properly coordinated remains a key role for Safeguarding Boards. Only when these are in place should Boards look to their wider remit of safeguarding and promoting the welfare of all children and Adults.'

The aim of WGSB Policy, Procedure & Practice Management group is to -

- Coordinate and ensure the effective development of multi-agency Policy, Procedure and Practice documents (PPP) for the purpose of safeguarding and promoting the welfare of children and Adults in the Swansea, Neath Port Talbot local authority areas.
- Receive, review and facilitate consultation of All Wales and Regional forums PPPs developed for the purpose of safeguarding children
- Develop and maintain a shared library function for all WGSB ratified documents.

In April 2019 the PPPMG met as a joint adults and children's group for the first time with the chairs of the previous groups taking on a co-chairing role. The group reviewed and amended the Terms of Reference to reflect the merging of the groups which were adopted and will be reviewed annually.

In 2019 the Board changed to the West Glamorgan safeguarding Board, a task and finish group was set up to review all the current policies to ensure they were updated and amended to reflect the changes to the Board.

Review of progress against the annual plan 2019/20

Safeguarding Priority 1 – We will tackle exploitation

PPPMG have analysed what information is gathered and held by partner agencies across the region and have a better understanding of exploitation. As an outcome of their findings PPPMG developed the Exploitation guidance to support practitioners and the guidance has been shared widely across the region.

Wales Safeguarding Procedures

A consultation group was set up in order to ensure all attendees fed into the development of the procedures. The PPPMG have focused on reviewing their policies to ensure they are in line with the new procedures, and have sought assurance from partner agencies that they have done the same. The PPPMG worked along side the Joint Strategic Training Group to identify any gaps in policies and procedures that were needed to support the training in line with the new procedures. Education representatives within the group also linked with schools to ensure child protection policies also reflected the new procedures.

West Glamorgan Safeguarding Board Local Policies and Procedures

In 2019/20 The PPPMG developed and reviewed 9 separate policy documents.

Duty to Report – Front Door referral form – It was identified that an integrated front door referral form was needed to help practitioners in the referral system and PASM.

DoLS – The current DoLS guidance document was reviewed and agreed that this should remain in place for an interim period whilst the DoLS legislation is changing however updates were made to the Board references, logo's and changes to the health board.

Birth Planning Guidance - It is recognised that babies are vulnerable to abuse and that the work carried out during the antenatal period to assess risk and to plan intervention can minimise harm and promote well-being. The objective of this guidance is to assist in developing a consistent approach to practice when there is a pre-birth period of assessment required and plans following birth.

Minor Injuries in Non-Mobile babies - The aim of this Policy is to ensure that professionals are aware of the significance of bruising and minor injuries in babies and know when to refer to hospital for a medical opinion.

Guidance on the intimate body piercing of children - It aims to protect children and young people from the potential health harms from an intimate piercing, and to avoid circumstances where children and young people are placed in a potentially vulnerable situation.

Transgender guidance for education - To provide information and guidance to schools and other youth settings in the West Glamorgan Safeguarding Board area on how to effectively support transgender and gender questioning pupils and students and prevent transphobia

Development of Policies, Procedures, Protocols and Guidance - This outlines the process for development, consultation, approval, dissemination, and review of National and WGSB Policies, Procedures and Protocols.

Exploitation guidance – This policy will support the West Glamorgan Safeguarding Boards (WGSB) to monitor and challenge the effectiveness of the activity undertaken by the Safeguarding teams with our partner agencies to safeguard and promote the welfare of the children, young people and adults who are at risk of, or being harmed by, exploitation.

Unexpected Death of a Child - This process does not replace the PRUDIC, rather this process should work alongside and dovetail with the PRUDIC. While PRUDIC remains the Procedural Response for unexpected deaths, this process will ensure there that wider reaching welfare considerations and impacts are given alongside those identified in the PRUDIC process.

In addition to the above 3 policies were identified as being no longer required and were archived.

Practice Review Management Group (PRMG)

Part 7 of the Social Services and Wellbeing (Wales) Act 2014 sets out the provisions for Safeguarding Adults and Children for all partner agencies. Volumes 2 & 3 clearly sets out the statutory guidance which requires Safeguarding Boards to undertake Child Practice Reviews and Adult Practice Reviews as identified. The West Glamorgan Safeguarding Board's Practice Review Management Group (PRMG) has a key role in achieving these functions of learning, reviewing and improving safeguarding practice. The Practice Review Management Group is the platform from which these reviews will be undertaken on behalf of the West Glamorgan Safeguarding Children Board and the West Glamorgan Safeguarding Adults Board.

The PRMG has an appointed chair and co-chair and engagement across all agencies remains high. However, availability of reviewers, chairs and panel members for reviews remains an issue. This is despite the matter being raised at the Safeguarding Board.

Decision making and monitoring of referrals and reviews is well embedded into the PRMG. This process is now consistent across Child and Adult Practice Reviews. The group continue to meet bi-monthly as a consequence of the volume since amalgamating adults and children.

All reviews are now presented to Board with a report, action plan and seven minute briefing. The seven minute briefing has proved an effective tool for cascading the learning from reviews.

The PRMG would like to thank the group for their consistent dedication to the reviews. In 2019/20 there was a particular review which took significant management of the family and children within the area and a coordinated multi agency approach was taken to prevent animosity between families and upset and safeguarding to young people within the community. Significant time and effort was given to this process which resulted in the publication of the review without inflaming the situation which had previously been difficult to handle.

A task and finish group was set up to develop a toolkit to assist reviewers and chairs of Child and Adult Practice Reviews. The toolkit is all encompassing from role profiles, templates of all the documents and letters required to allow for a robust review together with a flow chart to assist in visualising the review process all of which is in accordance to the guidance.

The production of the toolkit lead to the PRMG members producing their own multi agency training package for new chairs and reviewers. In January 2020 a training session was held where 24

member of staff were trained and this has helped to increase our resources. Trainees are expected to shadow a review to begin with which will lead on to them becoming reviewers on future reviews.

Members of the group have had an active involvement with the Wales Safeguarding Procedures and have provided feedback throughout their production.

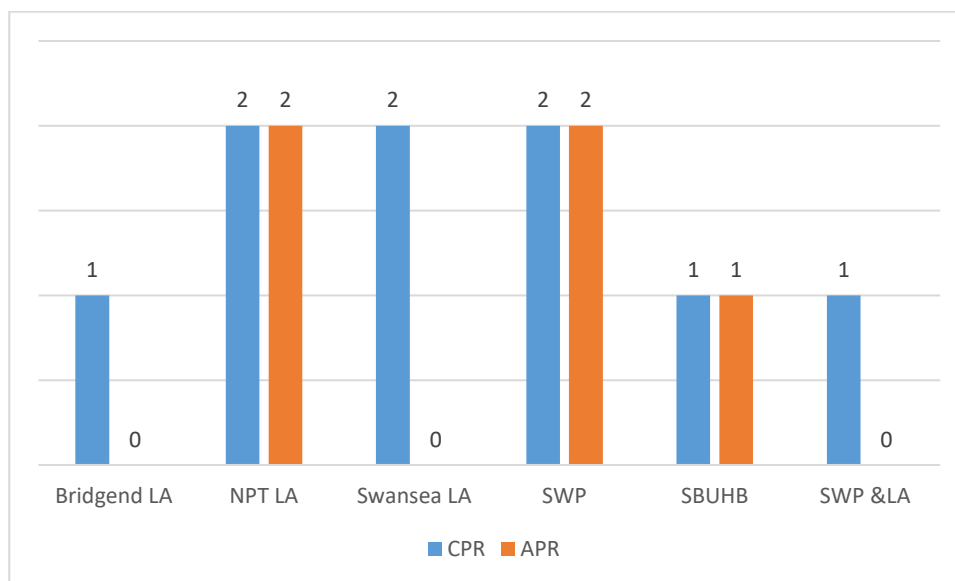
During 2019-20 the West Glamorgan Safeguarding Board PRMG received:-

9 Child Practice Review Referrals – 1 progressed into a concise CPR, 1 extended, 2 Multi Agency Professional Forum (MAPF) and 5 didn't meet the criteria.

5 Adult Practice Review Referrals – 1 progressed into a concise APR, 1 extended, 1 MAPF, 1 didn't meet the criteria and 1 was unable to progress due to ongoing criminal proceedings and will be reconsidered in future.

During the last financial year the West Glamorgan Safeguarding Board published 1 Adult Practice Review, 2 Child Practice Reviews and undertook 3 MAPF's.

Referral by agency



South Wales Police

Western BCU has a dedicated Public Protection Unit that covers Swansea and Neath Port Talbot Local Authority areas. It is managed by a Detective Chief Inspector who has overarching responsibility for three portfolio areas:

1. Domestic Abuse (Safeguarding), Adults at Risk (Safeguarding and Investigations) and Modern Slavery Human Trafficking (Safeguarding).
2. Child Abuse (Safeguarding and Investigations), Adult and Child Missing Persons (Safeguarding and Investigations) and Child Sexual Exploitation (Safeguarding).

3. Management of Sex and Violent Offenders, Management of Adult Prolific Offenders and Management of Youth Offenders who are part of the NPT Youth Justice Early Intervention Service and Swansea Youth Justice Service.

The above portfolio areas are managed by three dedicated Detective Inspectors, who manage a number of accredited Detectives, Police Officers and Police Staff. The teams covering the above areas ensure Children and Adults at Risk are safeguarded and their abusers are brought to justice. In addition, they ensure that offenders are robustly managed through the MAPPA process and the Potentially Dangerous Person protocol. This ensures that opportunities are sought for rehabilitation on a multi-agency basis and any breaches of post sentence orders are dealt with swiftly to protect Children and Adults at Risk from threat, risk and harm.

Western BCU Public Protection Unit ensures Detective Chief Inspector representation on all West Glamorgan Safeguarding Board sub-groups and the Superintendent overseeing Public Protection and Community Safety in Western BCU is co-chair of the West Glamorgan Safeguarding Board. This ensures a high degree of strategic oversight and cross fertilization of portfolio areas that cover both Public Protection and Community Safety.

Between April 2019 and March 2020, Western BCU Public Protection Unit has been involved in a number of programs of work, which have contributed towards the West Glamorgan Safeguarding Board Strategic Priorities. A summary is as follows:

- **Exploitation** – Introduced new practice to ensure that all children from out of county that have been arrested in relation to *'County Lines'* are now subject of a Safeguarding Strategy Discussion/Meeting with the local authority where they are located.
- **Engagement** – A dedicated Detective Constable/ Protecting Vulnerable Person Investigator is now part of the *'Initial Intake and Assessment'* teams at both Swansea and Neath Port Talbot ensuring better sharing of information between all statutory agencies.
- **Exploitation** - Piloted a new *'South Wales Police Missing Person Policy'* and as part of that pilot, reviewed all regulated and unregulated children's care homes ensuring those trusted with the care of children are exercising their parental responsibilities and adequately safeguarding those in their care.
- **Engagement** - Worked in partnership with Neath Port Talbot and Swansea Local Authorities on their newly formed *'Operational and Strategic Contextual Risk Panels'*.
- **Engagement** - The Offender Management Unit has reviewed its *'Prolific Offender Cohort'* to ensure those posing the greatest risk to Children and Adults at Risk are being robustly managed through multi-agency partnerships and the WISDOM program.
- **Exploitation/Engagement** - Worked in partnership with Neath Port Talbot YJEIS and Swansea YJS to deliver the *'K9/101 project'* ensuring bespoke interventions for young people to prevent offending escalating.
- **Engagement** – Introduced *'Operation Encompass'* across the region, ensuring teachers in both Primary and Secondary Schools have early access to information about their pupils who may have been involved or witnessed Domestic Violence at their home, in the previous 24hrs.

- **Exploitation** – Introduced more timely '*Modern Slavery Human Trafficking MARAC's*' to ensure victims of this crime are adequately safeguarded and perpetrators are brought to justice.
- **Engagement** – Led on a '*Multi-Agency Professional Forum (MAPF)*' following professional abuse against four service users in a residential care home, where there was multi-agency learning.
- **Engagement** – Worked in partnership to develop a '*Suicide Rapid Response Group*' meeting after every Adult Suicide, to ensure those impacted are supported and safeguarded to prevent a contagion.

In addition to the above programs of work, Western BCU between April 2019 and March 2020 has contributed significantly to safeguarding Children and Adults at Risk, Conducting complex investigations and managing offenders. A summary is as follows:

Management of Sex and Violent Offenders – This area of business remains a safeguarding priority as numbers in this area increase 10% annually. Over the last 12 months we have seen an increase in the number of requests for offenders to be '*housed*' within the Swansea, Neath, Port Talbot areas and the team continue to work proactively with other police forces and local authorities to ensure that suitable housing options are considered with appropriate risk management planning in place. *Between 1st April 2019 and 31st March 2020, this team attended over 140 MAPPA 2 and MAPPA 3 meetings.*

Domestic Abuse Unit – This team ensures that high risk Domestic Abuse victims are safeguarded by working in partnership with statutory and third sector agencies who ensure robust safety plans are in place on a multi-agency basis. *Between 1st April 2019 and 31st March 2020, this team discussed approximately 1300 high risk victims at MARAC.*

Child Sexual Exploitation and Missing Person Team – This team ensures the safeguarding of vulnerable children referred onto the CSE Protocol and Missing Person Protocol. There are 28 regulated children's homes within Western BCUs footprint. *Between 1st April 2019 and 31st March 2020, this team attended 200 CSE meetings, 92 Missing Person meetings and responded to 1501 missing children reports relating to 483 children.*

Child Abuse and Vulnerable Adult Investigation Units - These teams have investigated a number of high-profile Child Abuse and Professional Abuse allegations where perpetrators have received significant sentences. *Between 1st April 2019 and 31st March 2020, these teams have also attended 302 Initial Child Protection Conferences, approximately 350 Professional Abuse Strategy meetings, 323 other Strategy meetings covering areas such as Female Genital Mutilation, Fabricated Induced illness and Non Accidental Injury Peer Reviews and have provided a report for over a 1000 Review Child Protection Conference.*

County Lines - Western BCU Public Protection Unit also works closely with proactive teams set up to target and disrupt County Line dealing in the region. Between 1st April 2019 and 31st March 2020 these teams have arrested 337 individuals connected with County Lines. Out of that total, 144 individuals were from out of the area and 29 individuals were children.

Towards the end of March 2020, the Covid 19 pandemic brought lots of challenges to the area of Public Protection. Western BCU have continued to deliver their service by working closely with

partners, reshaping business and sharing contingency plans. The revised model has identified new ways of working and we have overcome the challenges to safeguard those most at risk.

During 2020/2021, South Wales Police will re-structure moving from a 4 BCU model to a 3 BCU model. Whilst Western BCU remains largely unaffected by the re-structure, the Public Protection Unit in Western BCU will be divided into Safeguarding and Investigations. Each individual area will have an aligned dedicated Detective Chief Inspector to ensure enhanced strategic oversight in this key area of business.

Swansea Bay University Health Board

The Health Board Corporate Safeguarding Team continues to develop services that address the Safeguarding of people. The Team works to support the Health Board to execute their duties to Safeguard children, young people and adults at risk within the statutory framework (Social Services and Well-being (Wales) Act 2014, Children Act 1989, 2004). There is expertise within the Team to address some of the most pertinent issues the Health Board may encounter regarding adults and children at risk as well as concerns regarding Violence against Women, Domestic Abuse and Sexual Violence, Exploitation, Modern Slavery and Deprivation of Liberty Safeguards.

Safeguarding Referrals

In accordance with the Social Services and Well-being (Wales) Act 2014 and the Children Act 1989, 2004, the Health Board has a statutory obligation to report children and adults who are at risk of abuse and neglect. The process associated with the referral mechanism of the two disciplines were managed differently by the Health Board until February 2020.

Children

Referrals made in respect of child abuse/neglect are sent to the relevant Local Authority Children Services and it is the responsibility of the Local Authority to investigate. However, Health Board employees will be engaged throughout making the Report/Referral, attending Strategy Meetings and Case Conferences as well as contributing to and actioning any Child Protection Plans.

Adults

Regionally Adult Safeguarding concerns were managed differently to Children Safeguarding concerns until February 2020. Prior to this date the Health Board addressed, under the agreed Interim Wales Multi-Agency Procedures, Adult at Risk referrals that related to alleged abuse or neglect within Health Board premises. The Health Board also managed referrals within the community where a health employee was allegedly responsible.

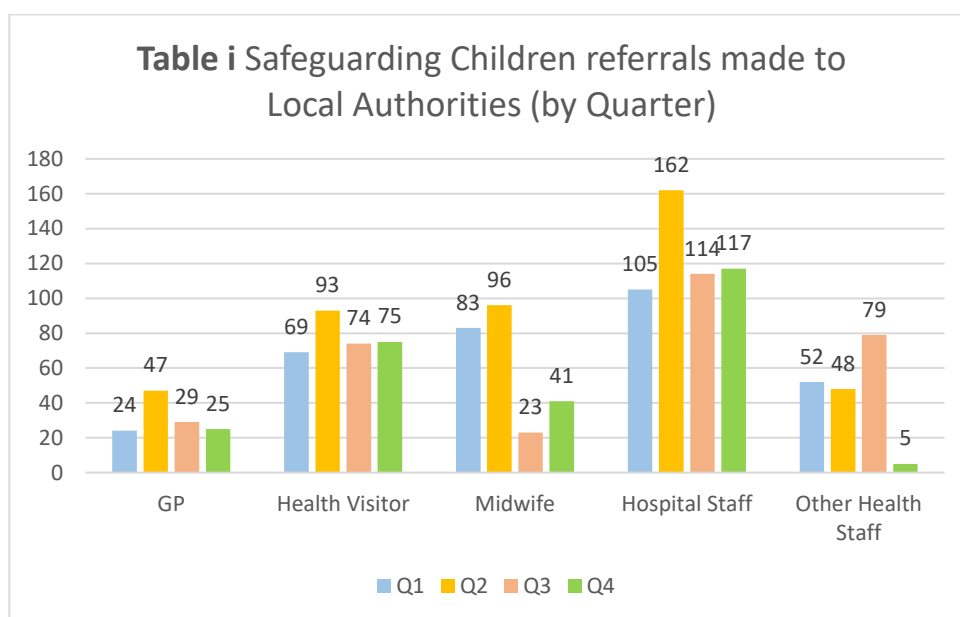
The Social Services & Well-being (Wales) Act 2014 places a greater duty on Local Authorities to make the necessary enquiries and identify any actions required to Safeguard Adults at Risk. The Health Board worked with both Swansea and Neath Port Talbot Local Authorities to review its internal processes. A Regional Integrated Reporting/Referral Form was developed together with an associated Guidance document and from the 3rd of February 2020 all Adult at Risk Reports have

been submitted directly to the relevant Local Authority. The Health Board Corporate Safeguarding Team request a copy of all Reports/Referrals submitted in order to collate and monitor the Health Board activity.

Safeguarding Children Reports/Referrals

Prior to February 3rd 2020 requests for data in respect to Safeguarding Children referrals were made to Swansea and Neath/Port Talbot Local Authorities. The table below demonstrates the number of reports made by different staff groups.

From 3rd February 2020 the Health Board Corporate Safeguarding Team have requested to be copied into all Reports/Referrals and therefore will no longer be reliant on Local Authority providing this information.

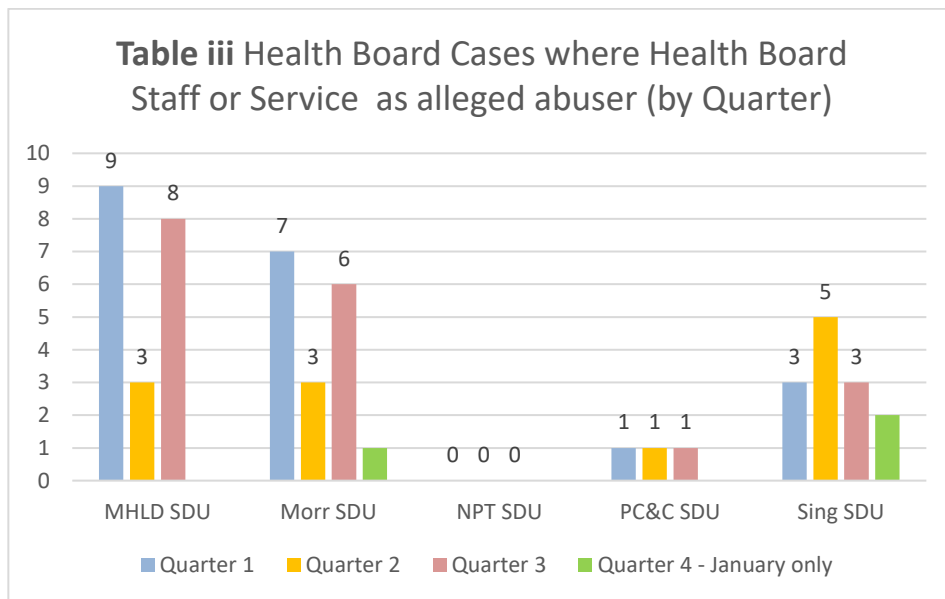
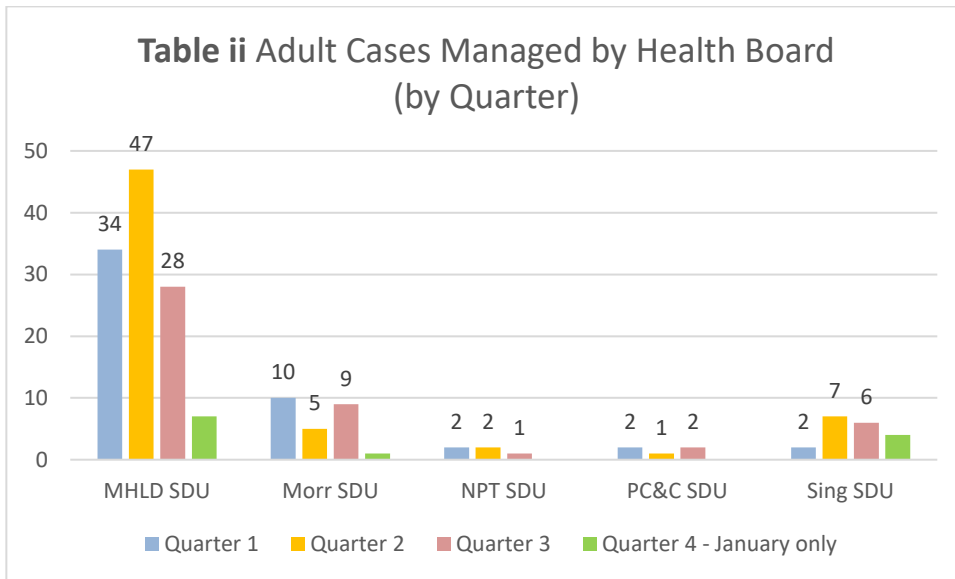


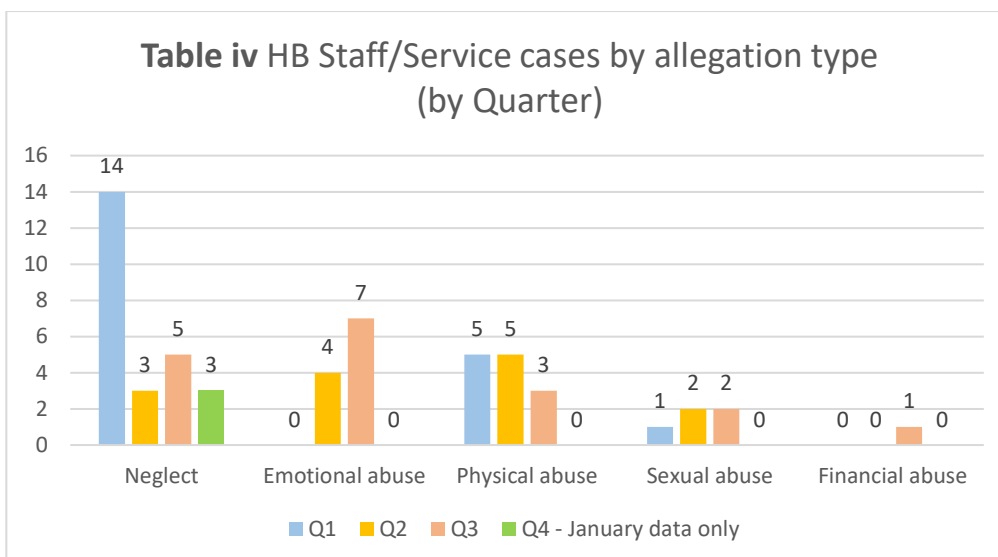
Safeguarding Adult Reports/Referrals

Collation of the Safeguarding Adult Reports/Referrals continues to identify that the Mental Health and Learning Disability Service Delivery Unit address the highest number of referrals (Table ii), with abuse of a patient by another patient being a key identified theme. It is noted that there is a marked increase during Quarter 2; this can be attributed to an increased number of referrals that were submitted for 'low level' incidents.

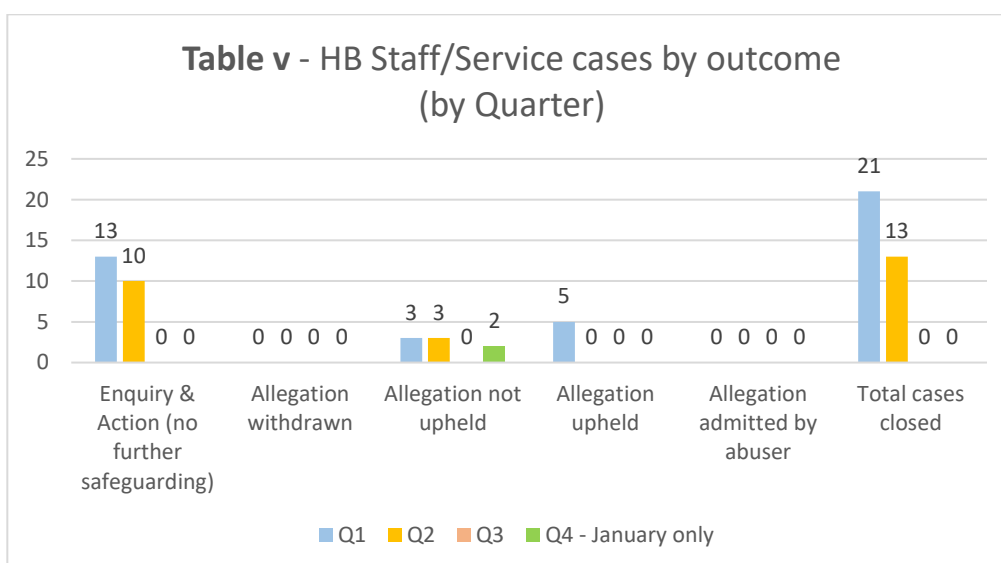
The overall reduction in referrals for Quarter 3 that were managed by the Health Board is attributable to an increased number of referrals being forwarded and managed by Local Authorities in line with the Social Services and Well-being (Wales) Act 2014 and the introduction of the Wales Safeguarding Procedures. Moving forward data will be obtained from Local Authorities and cross referenced with the information received by the Corporate Safeguarding Team.

The Tables below detail activity for Health Board managed cases for Quarters 1, 2 and 3 and January 2020.





It is of note that there has been a continued rise in reported emotional abuse, as recent Level 3 Safeguarding training has highlighted that this is an often under-reported category of abuse that may happen alongside other forms of abuse.



The majority of referrals received are deemed as not requiring formal management under Adult Protection Processes following completion of the initial enquiry as shown above. This is a consistent trend and indicates some further work is required to audit the appropriateness of Adult at Risk Reports/Referrals and for the Corporate Safeguarding Team to engage with staff to identify when to complete an Adult at Risk Report to Local Authority. Concerns arising from cases that are not formally managed through Adult Safeguarding are addressed via other processes such as 'Putting Things Right' or incident management.

It is a legal requirement of the Social Services and Well-being Act (2014) that initial enquiries into Adult at Risk Reports/Referrals are completed within seven working days. Breaches are monitored by

the Health Board Safeguarding Committee and Service Delivery Units are required to provide explanation for the breach and to identify action to reduce the risk of future occurrence. This is essential as Local Authorities are required to submit monitoring forms to Welsh Government and require justification from the Health Board regarding any delays in cases where the initial enquiries have been delegated to the Health Board.

The Swansea Bay University Health Board (SBUHB) has worked alongside the West Glamorgan Safeguarding Board to achieve its priorities and functions. The Head of Nursing: Safeguarding, Named Nurse and the Deputy Director of Nursing & Patient Experience both attend and contribute to the West Glamorgan Safeguarding Board. The Deputy Director of Nursing and Patient Experience is Co-Chair of the Safeguarding Board. The Health Board actively contributes to the Regional Board sub groups. Examples of multi-agency work are illustrated below:

- Deprivation of Liberty Safeguards (DoLS) collaborative work has included multi-agency guidance and updates on case law;
- Review of many policies and participation in joint audits;
- Participation in Adult and Child Practice Review processes and Domestic Homicide Reviews as panel members, chair and reviewers;
- Involvement in Learning Reviews and Extraordinary Board Meetings and the facilitation of learning outcomes/recommendations;
- Participation through Regional Board Policy, Procedure and Practice Management Group (PPPMG) and contribution to consultations and the update of the Wales Safeguarding Procedures

The Health Board has also contributed to the West Glamorgan Safeguarding Board Section 135 audit.

Safeguarding Training in SBUHB

Level 1 & 2 Safeguarding Adult and Children training is provided via e-learning and compliance is monitored by the Safeguarding Committee. Level 3 Safeguarding training continues to be delivered by the Corporate Safeguarding Team.

Safeguarding Supervision and support is an essential component of clinical governance. The Corporate Safeguarding Team continues to contribute to the Health Board Safeguarding Supervision arrangements and provides daily ad hoc Safeguarding advice and support, one to one Safeguarding Supervision, Peer Group Review and Group Safeguarding Supervision sessions

Training and Learning

Following the development of the West Glamorgan Joint Annual Plan 2019/20 a work plan for the Joint Strategic Training Management Group was produced to reflect the outcomes of the Boards' Plan. Priority areas for training at national, regional and local levels included:

Safeguarding Priority 1: We will tackle Exploitation

Strategic Outcome: To tackle exploitation across the region.

Priority Objective: Identify and understand the pattern of exploitation across the region in order to develop strategies to tackle exploitation.

Staff continue to attend VAWDASV and Prevent Training and figures reported to JSTG and Safeguarding Boards.

Neath Port Talbot 19/20:-

VAWDASV Training	Face to Face	Online	Total Trained	Total Staff to be trained	Total Percentage
Chief Executives	1	11	12	180	7%
Social Services Health & Housing	61	42	103	1291	8%
Finance & Corporate	7	15	22	354	6%
Environment	2	19	21	1146	2%
Education leisure & Lifelong Learning	141	332	473	4018	12%
External (mostly Governors/elected members)	47	7	54	N/A	N/A
Total	212	419	631	6989	9%

Swansea Council 19/20:-

VAWDASV Training	Face to Face	Online	Total Trained
		2817	
Chief Executives			
Social Services Health & Housing	415		
Finance & Corporate	4		

Environment	629		
Education leisure & Lifelong Learning	160		
External (mostly Governors/elected members)			
Total	1208 (+965 baseline)	2817	4,025

** Please note that it is not possible within Swansea to break down E-learning figures further into directorate areas identified above**

Within Swansea two Ask and Act sessions were delivered, attended by 22 participants. In addition, 4 sessions focusing on Domestic Abuse within the Home, focusing particularly on ensuring the safety and wellbeing of children within a domestic abuse situation, have been delivered by our multi-agency Domestic Abuse Hub. Two regional sessions, presented by the Older People's Commissioner, focusing on Domestic Abuse and Older People were also delivered to 35 attendees from multi-agency partners, the independent and third sectors. A further two sessions were cancelled due to COVID restrictions.

WRAP Training	Face to Face	Online	Total Trained	Total Staff to be Trained	Total Percentage
Chief Executives	12	12	24	180	13%
Social Services Health & Housing	64	70	134	1291	10%
Finance & Corporate	2	35	37	354	11%
Environment	14	171	185	1146	16%
Education leisure & Lifelong Learning	111	45	156	4018	3%
External	12	3	15	N/A	N/A
Total	203	333	536	6989	8%

NB - Total does not include External Staff

Swansea Council:

Swansea arranged 5 face to face Prevent Awareness (WRAP decommissioned by Home Office) sessions that were attended by 156 frontline Council staff and partner organisations attended. 40 staff were specifically from the Pupil Referral Unit. A further session was postponed in March 2020 due to COVID-19. It is no longer possible to access completed PREVENT E-learning figures from the Home Office, although this continues to be promoted.

Exploitation Training:

Under the theme of Exploitation we devised an interactive training package which began in the previous financial year where 50 trainers across the region received training via a train the trainer day. This continued into 2019/20 and a 'reflect and refresh' session took place in October 2019 to update trainers on the new exploitation policy and other developments. This was attended by 25 agency trainers from the West Glamorgan region.

There were also 4 new sessions arranged for the training during National Safeguarding Week and 60 participants from across our network of agencies attended.

The exploitation training has now been attended by 115 multiagency workers from across West Glamorgan. Seven events have been delivered by seven trainers from both local authorities and the health board. An additional session was also held within Swansea and trained 33 staff.

Face-to-face sessions specifically on Child Sexual Exploitation and Child Trafficking and Exploitation delivered sessions to a total of 59 staff.

A bespoke course on the role of the Named Safeguarding Person in 19/20 was developed and targeted at anyone who works frequently with children and who holds a management, supervisory or Named Safeguarding Person role across multi-agency settings. This contributes to addressing exploitation by ensuring that key responsibilities to prevent and report abuse are clearly understood across all agencies. Two courses have so far been delivered to 42 participants.

Modern Slavery/Human Trafficking

4 courses took place within West Glamorgan in June and July 2019 to provide those who had been identified as first responders with the knowledge and understanding they require to carry out their responsibilities effectively and to be confident using and understanding the National referral mechanism. Managers in Social Services were prioritised

These regional courses ensured that 29 multi-agency staff have been trained to First Responder Level. An additional 15 staff were trained (via 3 courses) in awareness of the indicators of Modern Slavery and how to report concerns via the All Wales Pathway.

Hate Crime

4 sessions were arranged, with 44 attendees in total.

In Swansea, 5 Hate Crime Awareness were held training a total of 41 participants. The on-line module for E-learning has been completed by 166 staff within Swansea Council, but is not a mandatory course.

Training Strategy

West Glamorgan adopted the Mid and West Wales training strategy. The All Wales Training Framework was endorsed by ADSS Cymru and was localised with training priorities for the region. Standards for safeguarding were developed by the group providing guidance for commissioners to support those who commission or appoint trainers to deliver safeguarding training in Wales, for payment, to the workforce for children and adults at risk in Wales, to engage effective and appropriate trainers. It is used in addition to organisational standards for commissioning procedures.

The JSTG completed a mapping exercise of the learning outcomes in the Regional Training Strategy against the All Wales Induction Framework for health and Social Care (AWIFHSC). Workbook 6, safeguarding individuals. This is to ensure that when staff are completing induction and qualification for their registration requirements, the content will be in line with the regional content and terminology.

Safeguarding Priority 2: We will improve our Engagement & Participation with Citizens and Partner agencies.

Strategic Outcome: Improved engagement and participation of citizens and partner agencies.

Priority Objective: To engage citizens and partner agencies in the work of the Board by providing opportunities to participate.

The Safeguarding Adults and Safeguarding Children E-learning modules have been updated in line with the Wales Safeguarding Procedures. Since April 2019, 1000 people have completed the children's module and 618 the adult's module. As of March 2020, 2893 staff have completed the Children's Safeguarding Module and 2817 the Adult Safeguarding Module. These modules have recently been updated to reflect the Welsh Safeguarding Procedures.

Regionally, the team has worked with core partners in WGSB to develop and deliver at a regional launch event for the Wales Safeguarding Procedures on 31/1/20, which was attended by nearly 200 people.

A learning event to look at themes coming from APRS & CPRS, took place on Thursday 14th November during National Safeguarding Week. 'Learning from Regional Child Practice Reviews' included 4 presentations based on APRs / CPRs and the learning outcomes. The Board has recognised that these events have been helpful in providing the learning to professionals. Numbers attending morning session – 100; afternoon session – 116.

APR / CPR Reviewer / Chair training took place on 14 January 2020. The training included:

- *Introduction to CPR/APR;*
- *Referral and Establishing a Panel;*
- *Family Involvement;*
- *Timelines; and*
- *The Report.*
- Agencies have disseminated information to staff on the Wales Safeguarding Procedures

(WSP) via newsletters, e-mails to managers, and links to the Procedures via staff websites and engagement events with staff. A West Glamorgan Regional Safeguarding Board event was held on the 31st January 2020 to launch the procedures across the region. This event detailed the higher level changes introduced by the Procedures, introduced the Wales Safeguarding App and explored some of its functionality. The Integrated Referral Form was also launched. The event was extremely well-attended, and attendees included partners from all statutory agencies, the independent sector and third sector. 187 attended the AM 138 attended the PM total 325

- Following the delayed train the trainer events on the WSP which were held in February 2020, an event was held for 25 NPT School Safeguarding Leads in March 2020.
- In conjunction with National Safeguarding Week and West Glamorgan Safeguarding Board, Swansea Council held 2 events at **Penyrheol Leisure Centre Gorseinon, on Tuesday 12th and Cefn Hengoed School on Monday 11th November 2019**. The event was for parents and guardians of pupils who attend the schools and for parents/guardians of children in years 5&6 of the local feeder primary schools. The aim was to provide parents and guardians with information on current national and local safeguarding issues affecting children and young people in Wales including 'County Lines'. Also to increase parents and guardian's awareness and understanding of children's safety in the wider community, and offer advice on how they can help to keep their children safe
- A number of different agencies supported the events and were present including Police, Education, Housing and Children's Services. The event agenda included various information stalls to visit and safeguarding presentations from Police and Children's Services. Topics included County Lines, Signs for concern and advice and support that is available. Those attending had the opportunity to ask questions and network with other agencies.

The JSTG began to review the current website for the Board and agreed this would be a focus in order to improve engagement in order to meet the priority. Work to the website has been ongoing and will be re-launched in the next financial year.

Safeguarding Priority 3: Effective management of the local Safeguarding Board

Strategic Outcome: Effective management of the local Safeguarding Board

Priority Objective: To review the performance of the Board and its partners in carrying out its functions and objectives in safeguarding children and adults at risk.

The JSTG completed a mapping exercise to have an understanding of group members' involvement in each subgroup and council wide strategic safeguarding groups to ensure there was a representative feeding back into the JSTG.

The Annual Safeguarding Audit for 2019-20 has been completed. Under Section 135(3) of the Social Services Well-being (Wales) Act 2014 the West Glamorgan Safeguarding Board (WGSB) have a statutory duty to scrutinise local arrangements and assess whether partners are fulfilling their statutory obligations in respect of Safeguarding.

The audit tool is part of a review process based on self-evaluation by partner agencies. It helps identify areas of good practice and areas that need to be improved.

Section 5 – Training and Development has been completed and areas for improvement included in the work plan for the Group.

A strategy for providing training including appropriate levels of safeguarding awareness at all tiers has been identified by the agency/organisation
The agency/organisation is able to evidence the safeguarding training it has provided, including the numbers trained and the type and level of training
All safeguarding training meets the requirements of WGSB
The agency/organisation has procedures in place to ensure staff are encouraged and enabled to access child protection and adult safeguarding training and can demonstrate high levels of compliance (Please provide a description and data in the evidence field below)
The agency monitors that all staff, where appropriate have received safeguarding training within the last 3 years and that the training is effective and impacts on practice
Are there any staff within your organisation that do not receive any safeguarding children or adult training?
Safeguarding is included in the agency induction programme for all relevant staff and volunteers
The principles of Working Together with children, young people and their families within a multi-agency approach as defined by WGSB are included in induction programmes where appropriate. The same principles and approach to working with vulnerable adults is also included in induction programmes where appropriate
Staff and volunteers with special responsibilities in safeguarding children and/or adults have the appropriate training to develop the required skills and the opportunities to update their knowledge to work effectively with complex issues.

National Safeguarding Week



National Safeguarding Week took place from the 11th – 15th of November 2019 and a varied programme of events was arranged with the Safeguarding Board partner agencies.

Full list of events can be found by clicking the attached link:-



NSW Programme of
events 2019.docx

Collaboration

How we have collaborated around safeguarding

The West Glamorgan Safeguarding Board have a large network of organisations and partnerships who are engaged with nationally, regionally and locally. There are structures in place to work alongside the National Independent Safeguarding Board and Welsh Government to ensure a strategic function and national collaboration.

Swansea Council Education (Children Board only)

Swansea Education Department has demonstrated complete commitment to the priorities of the Safeguarding Board. Representatives have attended meetings and participated in Child Practice Reviews as required. Officers have contributed to planning practice reviews and learning events as well as ensuring that outcomes at child practice review learning events has been meaningful and objectives have been met.

The benefit of officers' participation in Board and sub group meetings/activities is considered to be essential to ensure that up-to-date guidance and policy can be disseminated to schools.

Neath Port Talbot Education, Leisure and Lifelong Learning Directorate

The Directorate continues to prioritise its safeguarding responsibilities and as such takes a proactive role in the work of the Board. The Head of Participation is a board member and ensures all relevant business and updates are disseminated with the Directorate staff and schools via the Education Safeguarding Officer.

The Head of Participation chairs a fortnightly Safeguarding Reference Group (SGRG) attended by the School and Family Support Manager, Education Safeguarding Officer, senior HR officer for ELLLS, Principal Officer for Safeguarding Children and Adults, SPOC team manager and a Health and Safety representative. The group monitors the progress of allegations against staff in schools/Directorate, considers and approves safeguarding peer review reports, identifies any areas of concern and shares safeguarding information and updates.

The Head of Participation attends Contest Board meetings, Channel panel meetings and ensures any actions are undertaken and that the vital information from education is shared. The Education Safeguarding Officer deputises at these meeting as necessary.

The Directorate's Education Safeguarding Officer is an active member in the Policy, Procedure and Practice Group; Quality and Performance Management Group, Joint Strategic Training Management Group and Practice Review Management Group. As a co-chair she has been involved in work to develop the Boards business plan and the corresponding work plans of the management groups.

The Education Safeguarding Officer is co-chair of the Practice Review Management Group and is a panel member on one review. She also participated in the facilitation of a large, multi-agency, learning event looking at a number of practice reviews and presented the background and findings of one review as the reviewer.

As part of the Policy, Procedure and Practice Management Group she was the lead in developing an overarching Exploitation policy covering all aspects of Exploitation for children and adults. Once this work was completed the Exploitation sub group ended and the ongoing work in this area is managed under the relevant management group.

Within the remit of the Training management group the Safeguarding Officer has attended 'train the trainer' sessions linked to the new Safeguarding Procedures. She has delivered some training on the Procedures, with support from the Corporate Training Officer, to schools' Designated Safeguarding Leads.

The Board's business priorities and the promotion of safeguarding awareness topics are included as part of the Directorate's peer review school safeguarding reviews that every school in Neath Port Talbot is required to undergo every two years. Peer reviewers consider all elements of safeguarding and action plans are developed at the end of every review. Follow up to check on the implementation of actions is undertaken on a termly basis. COVID-19 has stalled the review timetable although the Directorate's Safeguarding Reference Group (SGRG) chaired by the assistant director is monitoring this going forward.

The Directorate's secondary school pupils remain active members of the Junior Safeguarding Board which meets regularly in our secondary schools.

The Safeguarding Officer updates the basic safeguarding training that is delivered by designated leads to the whole staff annually. The new Safeguarding Procedures feature throughout the revised training. Training for Designated Safeguarding Leads has been updated to reflect changes in legislation and guidance. The Safeguarding Officer has also been reminding schools of the training requirements around Prevent and Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) including delivering face-to-face sessions for schools if requested.

The Safeguarding Officer attends meetings of the All Wales Safeguarding in Education Group (SEG). SEG have been working on revisions to the Keeping Learners Safe document to reflect the Social Services and Wellbeing (Wales) Act 2014 and the Wales Safeguarding Procedures. The Safeguarding Officer is also part of a SEG working group looking to develop some consistent training for Designated Safeguarding Leads in schools and considering alternative modes of delivery eg virtual, online, webinar as a result of COVID-19.

The Directorate maintain its high level of commitment to, and engagement with, Board Priorities and activities.

Welsh Ambulance Service Trust

The Welsh Ambulance Services NHS Trust (WAST) achieves the Safeguarding objectives of each Regional Safeguarding Board by effectively working together to ensure good outcomes for people who have contact with our service within the Board Region.

Our activity during 2019-20 to prevent, protect and support individuals and their families within the Safeguarding Board region has included the following:

WAST Child at Risk Referrals to Local Authority	398
WAST Adult at Risk Referrals to Local Authority	185
WAST Adult Social Care Need Referrals to Local Authority	310

WAST opportunity for increased engagement has been promoted by attendance at the Regional Board meetings and involvement in the associated work plans. This has included participation as panel members in Adult Practice Reviews, Child Practice Reviews, Domestic Homicide Reviews and all Safeguarding strategy meetings associated with the protection of individuals and their families within the Safeguarding Board Region. Providing information for Immediate Resource Group meetings and Procedural Response to Unexpected Deaths in Childhood (PRUDiC's).

Learning from the Reviews is coordinated by WAST Safeguarding Strategic Group to ensure dissemination throughout the organisation. WAST staff attend the Learning Events held which ensures the voice of our practitioners directly contributes to the Review, that practitioners can hear the perspectives of the family and that with other Multi agency attendees they are able to reflect on what happened and identify learning for future practice. All Learning is incorporated into WAST Safeguarding training, policies and procedures as appropriate.

NSPCC

The NSPCC are full members of the main board and are also represented on most sub groups and undertake co-chairing responsibility for one. The NSPCC representative shares information with the board as appropriate and disseminates all relevant information within their own agency. The NSPCC representative will continue to support the work of the board by undertaking specific tasks as required. The NSPCC rooms are available as a resource to the Board and sub groups where required.

National Probation Service (NPS)

Our Probation Delivery Unit (PDU) covers Swansea and Neath Port Talbot local authority areas. All relevant Safeguarding information, policies & procedures are cascaded to managers and staff at our monthly strategic and operational management meetings. We attend all relevant APR and CPR panel meetings. On a national basis, all learning from APR and CPR's from both England and Wales are collated by our Public Protection Team and themes of learning are disseminated throughout the organisation to enhance, and continuously improve, safeguarding practice. At both a strategic and operational level, the National Probation Service understands how instrumental safeguarding is to our absolute priorities of public protection, risk of harm management and victim safety. This permeates from the Senior Managers to operational staff who recognise that safeguarding is a fundamental part of their day to day work and statutory responsibilities. This focus ensures staff prioritise attendance at child protection conferences, contribute effectively to core groups and share vital information pertaining to risk with all the necessary agencies.

In December 2019, the offender management of all offenders, regardless of risk of harm level, was transferred to the National Probation Service in Wales. This included the low and medium risk offenders that were previously managed by Wales Community Rehabilitation Company following the Transforming Rehabilitation programme. During this transition period, the National Probation Service in Wales has continued to achieve excellent performance and an intensive programme of professional training has been undertaken by all probation practitioners who joined the NPS in December 2019. Central to this training programme was additional safeguarding training relating to both children and adults.

Barnardo's Cymru

Barnardo's Cymru continues to engage with and contribute to the work of the board, ensuring information and learning is distributed across the organisation at a National and Regional level. Barnardo's uses a variety of forums to distribute information such as Strategic Performance reviews, Operational Managers meetings and Practitioners annual Safeguarding Event. Learning from CPR/APR's are shared both at a strategic and practitioner level and there is a dedicated Safeguarding Practice group chaired by the safeguarding lead for Barnardo's Cymru which seeks to embed any recommendations into practice tools and guidance. The Safeguarding lead for Barnardo's Cymru has revised this year the level one safeguarding training material that is delivered to staff to ensure the new procedures and emerging themes are included. Barnardo's Cymru has also ensured that specialist services such as Gwella and Better Futures have contributed to boards sub-groups and ensured reports and learning events have been disseminated to partner agencies and board members.

Participation

The West Glamorgan Safeguarding Board routinely invites people to participate in its work through engagement of families subject to Practice Reviews. A high proportion of families invited to contribute meet with the reviewers and give a view on how services and intervention could have been improved but also what went well.

Junior Safeguarding Board

The Junior Safeguarding Board (JSB) was established back in January 2019 and consists of representatives from secondary school across the West Glamorgan region including schools for children & young people with additional and complex needs. The Board have met 9 times since it was established and have continued to promote issues pertinent to young people during the Covid 19 lockdown via a monthly newsletter. The purpose of the JSB is for children and young people to have the opportunity to voice their concerns about safety in their school, homes and communities. The West Glamorgan Safeguarding Board and Junior Safeguarding Board work closely to ensure the issues that are deemed important by children and young people across West Glamorgan are addressed.

It has been a priority of officers supporting the JSB to establish joint ways of working to facilitate the participation of children and young people, and a feedback mechanism between children and young people in West Glamorgan and the West Glamorgan Safeguarding Board, and vice versa.

The JSB events are well attended thanks to the commitment of the young people and the support from the schools. To establish their own identity the group created their own logo to help promote their work and designed the logo for the West Glamorgan Safeguarding Board. Their voluntary efforts and commitment to safeguarding the community were acknowledged with the successful application of the NPTCVS Youth Fund to further promote their good work. Awarded by young people, the £405 will be spent on publicity merchandise.

As a group the JSB highlighted key areas that they wanted to focus their efforts on, these included bullying and pressures which led to a campaign for improved sporting environments for children. The group are working towards highlighting poor adult behaviour at sports grounds such as verbal abuse, bad language and unnecessary pressures on children and young people which happen week in week out across our county in an environment where children and young people should be nurtured, build confidence and have fun. The group are hoping to focus on LGBT and equality next year.

During 2020 the JSB have written to the Football Association Wales, Welsh Rugby Union, South Wales Police and Assembly Minister for Sport Dafydd Elis-Thomas reporting on the work the group have undertaken and have asked to be able to engage with stakeholders to improve safeguarding in sport. South Wales Police and the Young Police Volunteers have committed to supporting this project. The WRU and Swansea Football Club attended the JSB meeting to present their safeguarding work and the JSB will be meeting with the UK lead for NSPCC and parental behaviour in sport in the near future.

January's Big Intergenerational Conversation focussed on skills for life – a priority for children and young people. 68 participants, made up of School pupils aged 7-18years and members of the Live Well Age Well Forum (aged 50+ years) came together to take part in skill sessions in areas that people learn outside of the formal education curriculum that support them to make healthy and safe life decisions, e.g. first aid, healthy eating, recycling, budgeting, healthy exercise.

March's Big Conversation focussed on mental health, children and young people's top priority at Big Conversations in Swansea. 70 people came together to participate in workshops facilitated by The Counselling Service (TCS) to consider:

- Issues relevant to cyp in Swansea and barriers they face in respect of managing their EHWB;
- Comfort menus: identification of individual ways that EHWB can be improved;
- Validation of self-care and regulation as essential and not 'nice to have';
- Benefits of thinking and speaking in positives ways about yourself and others (based on character strength model) in order to maximise the ability to build resilience and make safe decisions.

Looking forward the JSB will take an active role in National Safeguarding week and have already met with members of the Board to share ideas. Projects from across West Glamorgan will feature in the NSW programme of events. These will include a Healthy Relationship online workshop for foster carers, a fun online event packed with activities and games to promote staying connected called 'Pitch in – in the Kitchen', social media launch of the 'Bullying in Sport' awareness project supported by South Wales Police, safeguarding newsletter & opportunities for care experienced children and young people to share their thoughts on safeguarding.

Swansea CBC and NPTCBC regularly meet to discuss work and practice moving forward collaboratively. Work has been done to identify priorities specific to each authority, as well as overlapping priorities where joint work will be done, increasing collaboration and reducing duplication. Clear timeframes and reporting schedules were established. Regular joint meetings of participation officers are scheduled to ensure this.

Board Members and agency contributions

The West Glamorgan Safeguarding Board partners have a responsibility to ensure the Board is functioning effectively. Attendance at Board meetings is monitored against the role profiles which members sign up to. The role profile indicates that members agree to attend 75% of Board meetings.

The chairing arrangements for the Board and sub groups are as follows:-

WBSAB Swansea Social Services SBUHB	WBSCB Neath Port Talbot Social Services South Wales Police
Practice Review Management Group (Joint) South Wales Police Education - Neath Port Talbot CBC	Joint Strategic Training Group Training Department – Neath Port Talbot CBC Training Department – Swansea CC
Policy, Practice and Procedure Management Group (Joint) Social Services – Swansea CC SBUHB	Quality & Performance Management Group (Joint) Social Services – Neath Port Talbot CBC NSPCC

During 2019-20 the WGSB met on 6 occasions. There was good attendance from our partners as detailed below:

West Glamorgan Safeguarding Children & Adult Board

Agency	16/05/2019	29/07/2019	30/09/2019	13/11/2019	15/01/2020	11/03/2020
Neath Port Talbot LA	✓	✓	✓	✓	✓	✓
Swansea LA	✓	✓	✓	✓	✓	✓
SBUHB	✓	✓	✓	✓	✓	✓
South Wales Police	✓	✓	✓	✓	✓	
NSPCC	✓		✓	✓	✓	✓
National Probation Service (NPS)	✓		✓	✓	✓	
Public Health Wales (PHW)	✓	✓	✓	✓	✓	
Barnardo's	✓		✓		✓	
SCVS	✓		✓		✓	
Youth Justice Early Intervention Service (YJEIS)	✓		✓	✓	✓	
WAST				✓		
HMP Swansea	✓					
NISB	✓	✓	✓	✓	✓	✓

In 2019/20 the West Glamorgan Safeguarding Board used the national formula for financial contributions from statutory partner agencies as follows:-

Agency	
<i>City & County of Swansea</i>	60%
<i>Neath Port Talbot CBC</i>	40%
<i>SBUHB</i>	25%
<i>South Wales Police</i>	10%
National Probation Services	2.5%
Community Rehabilitation Services	2.5%
Contribution from reserves pot	
Total Funding £173,220	

Resources

The above contributions fund the Regional Safeguarding Boards business management unit which consists of a Business Manager, Adult Co-ordinator and Children's Co-ordinator and a part time administrator. The specific costs for the unit are set out below:-

Total costs –	£137,852
Staffing	£129,055
APR/CPR's	£586
Development (Conference, Learning Events and Training)	£5334
Admin	£2877

It is acknowledged that resources used to support the work of the Regional Safeguarding Board are not confined or restricted to financial contributions from statutory partner agencies. The Regional Safeguarding Board Chairs, Executive Board Members, Sub Group Chairs and members provide a significant amount of their time to support the Board and its work. This is often in addition to their professional roles and day to day responsibilities. The diverse nature of the Boards work makes this difficult to report on within a quantifiable and measurable resource context and is not always visible to other professionals and agencies. The process, management and publication of child and adult practice reviews, as well as the development of regional policies and protocols are just some examples of Safeguarding Board work and projects that require high levels of professional input, knowledge and expertise.

Other Board Activities

Adult Protection Support Orders

Adult Protection and Support Orders (APSOs) have been developed within Part 7 of the Social Services and Wellbeing Act to improve the ability to protect adults who may be at risk.

The purpose of an APSO are:

- (a) To enable the authorised officer and any other person accompanying the officer to speak in private with a person suspected of being an adult at risk
- (b) To enable the authorised officer to ascertain whether that person is making decisions freely, and
- (c) To enable the authorised officer properly to assess whether the person is an adult at risk and to make a decision as require by section 126(2) on what, if any actions should be taken

Regulations specify that Safeguarding Board annual reports should include information on the number of APSO's applied for, how many were made and how affective they were.

To date the West Glamorgan Safeguarding Board or its partner agencies have not applied for an Adult Protection Support Order.

Guidance and advice received from Welsh Government and National Independent Safeguarding Board

The Safeguarding Board has actively responded to Welsh Government consultations.

The Board would also like to thank the NISB for their support and attendance at our meetings and we look forward to continuing this work in future.

Section 137 Requests for information

Section 137 of the SSWA provides a Safeguarding Board with the power to request specific information from a qualifying person or body provided that the purpose of the request is to enable or assist the Board to perform its functions. A "qualifying person or body" must be likely to have a real possibility that they hold information which enable the Board to fulfil its functions.

Since enactment the West Glamorgan Safeguarding Board have not formally used their powers under Section 137 of the Act. The Boards and their management groups have been able to request information using the agreements within the terms of reference for each and has therefore made many requests for information to support its work in audits, quality assurance and practice reviews. These requests for information have always been acknowledged and the information supplied.