

Summary Timeline

Summary Timeline Re: WG S58 2020

Time period	Summary events	Outcome
January 2019	Dependent Paternal grandmother was discharged from hospital to the family home when there were already escalating concerns regarding the ability of the parents to care for the children.	Carers were arranged for 4 times a day to manage the needs of the grandmother. A referral was made to the family partnership team but due to family not engaging the case was closed.
February 2019- March 2019	During a home visit Health identified concerns with regard to the home conditions, including safety within the home i.e. medication left out and the stimulation of child D who was distressed during the visit. Parent's explanation was: they had all been ill with flu. An older sibling was also at home because following behavioural issues she had been kept home from school by mother.	Parents were provided with advice around the home conditions and were offered parenting support which was declined Health initiated a cause for concern within Health. Monthly contact was agreed due to the emerging concerns, and as a consequence of a Professional meeting with mother it was agreed the disability team would continue to work with Child D
March 2019	A verbal altercation took place between school staff and Dad who was very angry with the school as a consequence of the elder child pushing the younger sibling over in the school yard Dad had arrived at school the following day with the elder child aged 7 strapped in a pushchair alleging he was going to remove the children.	Information was shared with Health.

<p>April 2019</p>	<ul style="list-style-type: none"> • Single Agency assessment triggered as a consequence of concerns around disguised compliance and not prioritising the needs of the children. During a later unplanned visit the house was found to be in a poor condition as had been noted previously • Parents had previously made efforts to improve the conditions and main focus needs to be given on maintaining the improvements. • Child D was seen by GP re alleged Urinary infection and alleged constipation. • Dad informed school that the elder sibling had pushed the younger sibling into a walker causing a cut behind her ear. • Complaint made by mother to the school re a teacher who disbelieved that the elder sibling was dangerous and blamed the parents for her challenging behaviour. • Stepping stones noted concerns around the chaotic lifestyle within the family home. Shouting and swearing in the presence of the children. • Mother was not prioritising the needs of the children and was not concerned about the conditions of the house. • Mother confirmed she would be making a complaint about the social worker. Health again visit family home to find less clutter but same concerns around safety with regard to medication. There was an improvement with interaction with the children from the paternal grandmother and dad. Mother disclosed that the eldest child had been diagnosed with serious epilepsy. During the visit that child presented as quiet and withdrawn. • April 2019: Child D taken to GP due to concerns re wheezing. 	<p>Family provided with time to improve the conditions and a referral was made for assistance re flexible home support.</p> <p>No medication provided but advice given around the need to push fluids.</p> <p>Information captured in the report and parents invited into school to discuss the complaint issues.</p> <p>Concerns shared with Health and information and social services who had attended the previous day, noting similar issues.</p> <p>The matter was being escalated to establish if it met the criteria for Child Protection.</p> <p>Addressed concerns re medication</p> <p>Reassurance given to parents no hospital admission.</p>
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<p>May 2019</p>	<ul style="list-style-type: none"> • Two of child D’s siblings had wandered off crossing over busy roads to attend a local supermarket. They wanted food but had no money. • There was a PCSO at the location who was concerned and asked for police officers to attend. • Police attended coinciding with parents arriving who explained that the children had wandered from the garden. The police allowed them to take them home. • Dad requested the flexi worker not to attend because the family were traumatised over nearly losing their two daughters to epilepsy but confirmed he was doing his best to keep the house free of clutter. • Two separate admissions to hospital for child D following telephone consultations: • The initial admission where it was alleged hospital overdosed the child and she had not been right since. • The second incident was due to child having a bad chest <p>May 2019: Strategy discussion was held in respect of the 4 siblings following the closure of the case in 2018 and re-opening in May 2019 including additional concerns regarding the paternal grandmother residing at the address.</p> <p>Section 47 Enquiry undertaken concerns were still present.</p> <p>Health Visitor and Child Disability Team attend the family home.</p> <p>Decision taken for play therapist to continue to visit home until Child D starts school</p>	<p>The children were provided with food and information was shared with partner agencies.</p> <p>Interaction between flexi worker and social worker. Mother wasn’t happy with the weekly visits. Decision to do a joint visit.</p> <p>Treatment required reassurance only.</p> <p>Admitted due to raised breathing rate.</p> <p>Agreed for Single Agency Sec 47 CP Investigation.</p> <p>Decision to proceed to Initial Child Protection Case Conference (ICPCC)</p>
<p>June 2019</p>	<p>Health care plans are drawn up.</p>	

	<p>Mum contacts school after sibling of Child D told mum teacher had pulled her trousers down to check on a bruise to her knee which she had received after getting stick in the bannister.</p> <p>A new health visitor introduced to father following a request by the family for a change in May.</p> <p>Following the presentation of the CP report the family were aggrieved with the content and said that they had been asking for health since the twins were born but that had not been acknowledged.</p> <p>The family requested direct payments which they said would solve issues around missed appointments. It was suggested that the poor school attendance was due to emergency admission of Child D.</p>	<p>Staff agreed to look into the matter and provided reassurance on safeguarding.</p>
14 th June 2019	<p>Initial Child Protection case Conference; Professional were satisfied that the needs of the children were not being met.</p> <p>The safety plan should have reflected how the parents were going to make changes or meet the children's needs instead of being specific to certain areas i.e. must insure children attend school. Etc.</p>	<p>Unanimous decision to register the children under category of neglect.</p> <p>There was a plan but not sufficiently focused, without tasks</p>
20 th June 2019	<p>Children were late attending school</p> <p>On the same day children services contacted dad concerning his allegations that professionals had not been truthful during the case conference in the case of Children Services and Health.</p>	<p>Dad emails the school to confirm children were late due to escalating behaviour of the eldest sibling.</p> <p>Dad advised that he could appeal the process and later he was advised to await the minutes of the meeting before making a decision to complain.</p>

29 th June 2021	<p>Statutory visit at the home address, both parents and children present. Paternal grandmother had been taken to hospital. There was an improvement in the home conditions.</p> <p>There was still clutter in the back room and floor over the floor in the children's bedroom.</p>	<p>Assistance was provided by professionals to assist with de cluttering.</p> <p>Paternal grandmother agreed to residential care.</p> <p>A positive exchange of emails between professional and dad was noted.</p>
July 2021	<p>Dad made complaints with regards to professional visiting the home address stating the family were unwell.</p> <p>Professionals continued to agree to support the de cluttering of the home.</p> <p>Nursery nurse also attended home address, b spoke to mum on the doorstep. Complaints also made against health workers.</p> <p>Provision was put into place for transport for Child D to school</p> <p>During the subsequent stat visit there was new workers in place from both Social Services and health.</p> <p>The assessment was more positive and Dad was engaging well with play session with one of the younger siblings.</p> <p>Mum raised concerns about the eldest child who allegedly made threats towards her and dad together, with her own health needs.</p>	<p>The social worker was changed at request of family.</p> <p>Family refused consent for access the GP records because they felt the information would be used against them by agencies.</p>
22 nd July 2019	<p>Unexpected Stat visit at home address. Whilst in the premises SW the focus was on the home conditions which caused some upset rather than on the plan which was in place.</p> <p>End of July Child D was in and out of hospital on a number of occasions and against and despite medical advice parents wanted to go home so child discharged.</p>	<p>Dad made it very clear that he was uncomfortable with the visit and he would be happy when the CP process has concluded.</p>
31 st July 2019	<p>Care and Support Plan commenced and was completed on the 15/08/2019.</p>	

August 2019	Family were not engaging and failed to attend core group meeting. During the school holidays dad was struggling to manage the children and Social Services confirmed they were looking for support for the child.	Noted improvement in home conditions.
14 th August 2019	Health conducted a home visit and found the premises clean but very cluttered, and environmentally chaotic. Child D had messy hair and was sleeping during the visit.	Advice provided for the parents to look for family play sessions.
16 th August 2019	Dad refused for the stat visit to be completed because the student social worker would be accompanied by a social worker that had been complained about and the meeting was rearranged.	
September 2019	Following contact from dad a home visit was conducted from Flexi Support and Social Worker. An unplanned visit revealed the very poor, cluttered and unhygienic home conditions. The floors were covered by clothes everywhere in the bedrooms and there was pink paint in the bath. Dad highlighted that it may be more difficult to manage during the school holidays (accepted). Additional support provided to improve on the home conditions.	Recorded concerns around the behaviour of the older child which they addressed whilst they were at the premises. There was also glass all over the floor and the children were able to access matches. All the children were dirty and appeared unkempt. Professional tried to be supportive and provided advice on the need to contact professionals if they struggle rather than try to keep them away.
6 th September 2019	Review Child Protection Case Conference. Family offered and accepted advocacy. Children remained on the register – criteria of Neglect. Following Review there were dates arranged for direct work with t both parents and children, and school transport Parents later refused the direct work they said it would be used against them if schools were involved.	No direct work was carried out with the children or family at that time.

	Parents asserted that they were not getting the requested support: i.e. someone to take care of their children to allow them to do things.	
September 2019	<p>During a Health Professional visit Home conditions deteriorating</p> <p>Communication between dad and school regarding the children's educational needs. Schools were also requested to engage with the core group meetings. The children were settled in school.</p> <p>There was an incident where the elder sibling was not taken to a health appointments.</p> <p>Stat visit conducted the home conditions were acceptable, warmth noted between parents and children. Dad's grandmother had died which impacted on discussions.</p> <p>September: Education raise concerns around presentation of the younger sibling at school dad provided an explanation re rushing.</p> <p>Noted dispute between Education and family around chairing a meeting to discuss the educational needs of the children.</p>	
October 2019	<p>Significant focus on the Educational needs of the eldest siblings and the need for regular meetings.</p> <p>There was a dispute between parents and school re proposed attendees and chairing arrangements.</p>	School and family agreed to rearrange meeting to accommodate relevant parties to be present.
4 th -7 th October 2019	<p>School raised concerns around Child D being absent from school and her state of dress. She was later admitted to hospital but discharged but family kept her home from school.</p> <p>Further concerns raised re siblings. One attended school hungry with ripped clothes.</p> <p>Her sister arrived dirty and smelling.</p>	Concerns addressed with both mum and dad and shared with agencies. Consequently, reasonable adjustments were made on arrival time in school for the children to ensure attendance by all.

10 th October 2019	Child D missed hospital appointment	GP Notified and letter to family.
10 th -31 st October 2019	<p>Continued concerns around the presentation of the children at school often seen dirty and smelly.</p> <p>During the social work visit the home was calm. Evidence of bags of rubbish outside the home. Children all spoken to as well as parents who expressed concern around school accommodating the needs of the children.</p> <p>There was a further missed hospital appointment for Child Ds sibling. School referred the siblings to CAHMS due to her behaviour on behalf of the parents.</p> <p>There was an incident where hospital appointments for the same child clashed.</p> <p>There was also incidents where one of the siblings did not want to leave school.</p> <p>Home conditions had improved during the observation of the Flexi Support. However towards the end of the month the Flexi team also commented on the deterioration, appearance, and hygiene of the children, and late breakfast routines.</p>	
1 st – 14 th November 2019	<p>Flexi workers were unable to gain access, Dad declined support saying he was not well.</p> <p>Schools put provisions in place to ensure that the elder sibling of child D could receive Education.</p> <p>There were differences of opinions between school and parents who were frustrated with the situation.</p>	

	The relationship between school and parents was deteriorating and the children were turning up for school unkempt and dirty (disputed by dad).	
14 th November 2019	Child D passed away. Dad continually refuted reports concerning the presentation of his children and he continually challenged agencies around the same.	